

JHS

IN THE UNITED STATES DISTRICT COURT  
FOR THE EASTERN DISTRICT OF PENNSYLVANIA

**CIVIL DIVISION**

JOHN T. MCGUIGAN,

CASE NO.

Plaintiff,

15 5190

vs.

HEALTHCARE REVENUE RECOVERY  
GROUP, LLC d/b/a ARS ACCOUNT  
RESOLUTION SERVICES,

Defendant.

**COMPLAINT**

Plaintiff, JOHN T. MCGUIGAN, by and through undersigned counsel, sues Defendant, HEALTHCARE REVENUE RECOVERY GROUP, LLC d/b/a ARS ACCOUNT RESOLUTION SERVICES and alleges the following:

This is an action for damages brought by an individual consumer for Defendant's violations of the Fair Debt Collection Practices Act, 15 U.S.C §1692 et seq. ("FDCPA").

**PARTIES, JURISDICTION & VENUE**

1. Plaintiff, JOHN T. MCGUIGAN ("MCGUIGAN" or "Plaintiff"), is an adult individual residing in Brooklyn, New York.
2. MCGUIGAN is a "*consumer*" as defined under 15 U.S.C §1692 (a)(3).
3. Defendant, HEALTHCARE REVENUE RECOVERY GROUP, LLC d/b/a ARS ACCOUNT RESOLUTION SERVICES, LLC ("ARS" or "Defendant") is a Florida registered limited liability company with its principal place of business at 1643 N. Harrison Parkway, Building

H, Suite 100, Sunrise, Florida 33323. The principle purpose of Defendant is the collection of debts using the mails and telephone, including its dealings with Plaintiff in Chester County, Pennsylvania.

4. ARS is a “debt collector” as defined under *15 U.S.C §1692(a)(6)*.
5. Jurisdiction for purposes of this action arises under *15 U.S.C §1692k(d) and 28 U.S.C §1331*.
6. Venue lies in this district pursuant to *28 U.S.C §1391(b)(2)*.

#### **GENERAL ALLEGATIONS**

7. At all pertinent times hereto, Defendant was hired to collect a debt relating to an account owned by an alleged third party creditor.

8. The alleged debt at issue arose out of a transaction, which was primarily for personal, family or household purposes as defined under *15 U.S.C 1692a(5)* (hereinafter the “debt”).

9. On or after September 6, 2014, and through the end July 2015, Defendant caused the telephone number ending in 7581 to ring repeatedly and continuously with the intent to annoy, abuse and harass the residents. The telephone number belongs to Plaintiff’s mother and is a landline in Exton, Pennsylvania.

10. Defendant’s telephone calls ended with the Defendant leaving prerecorded messages on the voicemail answering machine, stating the caller as ARS and that they were attempting to collect on a delinquent debt and to contact them back immediately (hereinafter the “Voicemails”).

11. The Voicemails failed to disclose to whom the calls were directed, deceiving the residents into believing they themselves were delinquent on a debt.

12. Plaintiff’s brother (hereinafter the “Brother”), who resides at the residence and believing the Voicemails were directed towards him, contacted the number left by ARS.

13. When the Brother contacted ARS and explained that he was getting telephone calls claiming he was delinquent on a debt, the ARS representative said “**John McGuigan?**” indicating to the Brother that the Voicemails were directed to Plaintiff and not himself.

14. The Brother contacted Plaintiff regarding the debt and a heated verbal argument ensued, causing the Plaintiff embarrassment, extreme emotional distress and severe anxiety.

15. Plaintiff did not give his prior consent to ARS to communicate, in connection with the collection of any debt, with any third parties, including the Brother.

16. Furthermore, ARS failed to provide Plaintiff with a written notice as required by 15 U.S.C §1692g and Plaintiff is still unaware as to the amount of the alleged debt or the name of the alleged original creditor.

17. As of result of ARS’s actions, the Plaintiff suffered actual damages in the form of extreme anxiety and embarrassment, restless and sleepless nights, familial strife and unwarranted stress.

18. Plaintiff has also incurred reasonable attorney’s fees in pursuit of this enforcement action, and will seek the recovery of same against Defendant, as allowed under 15 U.S.C §1692k(a)(3).

**COUNT I**  
**VIOLATION OF THE FDCPA**

19. MCGUIGAN re-alleges and re-avers paragraphs 1 through 18 above, as if fully set forth herein and further states as follows:

20. ARS is subject to and has violated the provisions of 15 U.S.C §1692, including but not limited to the following:

- a.) 1692e (10) Using deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer;

- b.) *1692c(b)*) Without the prior consent of the consumer given directly to the debt collector , the debt collector communicated in connection with the collection of a debt, with third persons other than the consumer, his attorney, a consumer reporting agency, the creditor, the attorney of the creditor, or the attorney of the debt collector;
- c.) *1692d(5)* Causing a telephone to ring or engaging any person in telephone conversation repeatedly or continuously with intent to annoy, abuse, or harass any person at the called number; and
- d.) *1692g(a)* failing to provide within five days after the initial communication with a consumer in connection with the collection of any debt, a written notice containing (1) the amount of the debt; (2) the name of the creditor to whom the debt is owed; (3) a statement that unless the consumer, within thirty days after receipt of the notice, disputes the validity of the debt, or any portion thereof, the debt will be assumed to be valid by the debt collector; (4) a statement that if the consumer notified the debt collector in writing within the thirty-day period that the debt, or any portion thereof, is disputed, the debt collector will obtain verification of the debt or a copy of a judgment against the consumer and a copy of such verification or judgment will be mailed to the consumer by the debt collector; and (5) a statement that, upon the consumer's written request within the thirty-day period, the debt collector will provide the consumer with the name and address of the original creditor, if different from the current creditor.

21. As a direct and proximate result of ARS's actions, the Plaintiff has suffered actual damages, costs and attorney fees and is entitled to statutory damages, pursuant to *15 U.S.C 1692k*.

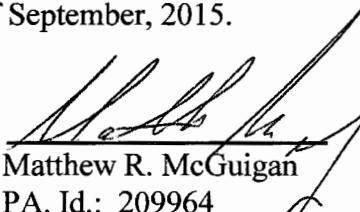
**WHEREFORE**, Plaintiff, MCGUIGAN, demands a judgment against ARS for statutory damages, actual damages, costs, interest and attorney fees and any other relief this Court deems just and proper.

**JURY DEMAND**

Plaintiff demands a trial by jury on all issues so triable.

I declare under penalty of perjury that the foregoing is true and correct to the best of my knowledge. Executed on this **11th** day of September, 2015.

By:

  
Matthew R. McGuigan  
PA. Id.: 209964  
**MILL STONE LEGAL GROUP, LLC**  
*Attorney for Plaintiff*  
2110 NW 110<sup>th</sup> Lane  
Coral Springs, FL 33071  
Tel: (215) 620-5314

## CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by law or rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of populating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

**JHS**  
I. PLAINTIFFS  
JOHN T. MCGUIGAN

15-5190  
**DEFENDANTS**  
HEALTHCARE REVENUE RECOVERY GROUP, LLC d/b/a ARS  
ACCOUNT RESOLUTION SERVICES

(b) County of Residence of First Listed Plaintiff  
(EXCEPT IN U.S. PLAINTIFF CASES)  
**KINGS**

County of Residence of First Listed Defendant  
(IN U.S. PLAINTIFF CASES ONLY)  
**BROWARD**

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF  
THE TRACT OF LAND INVOLVED.

Attorneys (If Known)

(c) Attorneys (Firm Name, Address, and Telephone Number)  
Mill Stone Legal Group, LLC  
2110 NW 110th Lane  
Coral Springs, FL 33071

**II. BASIS OF JURISDICTION** (Place an "X" in One Box Only)

<input type="checkbox"/> 1 U.S. Government Plaintiff	<input checked="" type="checkbox"/> 3 Federal Question (U.S. Government Not a Party)
<input type="checkbox"/> 2 U.S. Government Defendant	<input type="checkbox"/> 4 Diversity (Indicate Citizenship of Parties in Item III)

**III. CITIZENSHIP OF PRINCIPAL PARTIES** (Place an "X" in One Box for Plaintiff and One Box for Defendant)  
(For Diversity Cases Only)

	PTF	DEF	PTF	DEF	
Citizen of This State	<input type="checkbox"/> 1	<input type="checkbox"/> 1	Incorporated or Principal Place of Business In This State	<input type="checkbox"/> 4	<input type="checkbox"/> 4
Citizen of Another State	<input type="checkbox"/> 2	<input type="checkbox"/> 2	Incorporated and Principal Place of Business In Another State	<input type="checkbox"/> 5	<input type="checkbox"/> 5
Citizen or Subject of a Foreign Country	<input type="checkbox"/> 3	<input type="checkbox"/> 3	Foreign Nation	<input type="checkbox"/> 6	<input type="checkbox"/> 6

**IV. NATURE OF SUIT** (Place an "X" in One Box Only)

CONTRACT	TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
<input type="checkbox"/> 110 Insurance	<input type="checkbox"/> PERSONAL INJURY	<input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881	<input type="checkbox"/> 422 Appeal 28 USC 158	<input type="checkbox"/> 375 False Claims Act
<input type="checkbox"/> 120 Marine	<input type="checkbox"/> 310 Airplane	<input type="checkbox"/> 365 Personal Injury - Product Liability	<input type="checkbox"/> 423 Withdrawal 28 USC 157	<input type="checkbox"/> 400 State Reapportionment
<input type="checkbox"/> 130 Miller Act	<input type="checkbox"/> 315 Airplane Product Liability	<input type="checkbox"/> 367 Health Care/ Pharmaceutical Personal Injury Product Liability		<input type="checkbox"/> 410 Antitrust
<input type="checkbox"/> 140 Negotiable Instrument	<input type="checkbox"/> 320 Assault, Libel & Slander	<input type="checkbox"/> 368 Asbestos Personal Injury Product Liability		<input type="checkbox"/> 430 Banks and Banking
<input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment	<input type="checkbox"/> 330 Federal Employers' Liability			<input type="checkbox"/> 450 Commerce
<input type="checkbox"/> 151 Medicare Act	<input type="checkbox"/> 340 Marine			<input type="checkbox"/> 460 Deportation
<input type="checkbox"/> 152 Recovery of Defaulted Student Loans (Excludes Veterans)	<input type="checkbox"/> 345 Marine Product Liability			<input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations
<input type="checkbox"/> 153 Recovery of Overpayment of Veteran's Benefits	<input type="checkbox"/> 350 Motor Vehicle			<input type="checkbox"/> 480 Consumer Credit
<input type="checkbox"/> 160 Stockholders' Suits	<input type="checkbox"/> 355 Motor Vehicle Product Liability			<input type="checkbox"/> 490 Cable/Sat TV
<input type="checkbox"/> 190 Other Contract	<input type="checkbox"/> 360 Other Personal Injury			<input type="checkbox"/> 850 Securities/Commodities/ Exchange
<input type="checkbox"/> 195 Contract Product Liability	<input type="checkbox"/> 362 Personal Injury - Medical Malpractice			<input checked="" type="checkbox"/> 890 Other Statutory Actions
<input type="checkbox"/> 196 Franchise				<input type="checkbox"/> 891 Agricultural Acts
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITIONS	SOCIAL SECURITY	<input type="checkbox"/> 893 Environmental Matters
<input type="checkbox"/> 210 Land Condemnation	<input type="checkbox"/> 440 Other Civil Rights	<b>Habeas Corpus:</b>	<input type="checkbox"/> 861 HIA (1395ff)	<input type="checkbox"/> 895 Freedom of Information Act
<input type="checkbox"/> 220 Foreclosure	<input type="checkbox"/> 441 Voting	<input type="checkbox"/> 463 Alien Detainee	<input type="checkbox"/> 862 Black Lung (923)	<input type="checkbox"/> 896 Arbitration
<input type="checkbox"/> 230 Rent Lease & Ejectment	<input type="checkbox"/> 442 Employment	<input type="checkbox"/> 510 Motions to Vacate Sentence	<input type="checkbox"/> 863 DIWC/DIWV (405(g))	<input type="checkbox"/> 899 Administrative Procedure
<input type="checkbox"/> 240 Torts to Land	<input type="checkbox"/> 443 Housing/ Accommodations	<input type="checkbox"/> 530 General	<input type="checkbox"/> 864 SSID Title XVI	Act/Review or Appeal of Agency Decision
<input type="checkbox"/> 245 Tort Product Liability	<input type="checkbox"/> 445 Amer. w/Disabilities - Employment	<input type="checkbox"/> 535 Death Penalty	<input type="checkbox"/> 865 RSI (405(g))	<input type="checkbox"/> 950 Constitutionality of State Statutes
<input type="checkbox"/> 290 All Other Real Property	<input type="checkbox"/> 446 Amer. w/Disabilities - Other	<b>Other:</b>		
	<input type="checkbox"/> 448 Education	<input type="checkbox"/> 540 Mandamus & Other		
		<input type="checkbox"/> 550 Civil Rights		
		<input type="checkbox"/> 555 Prison Condition		
		<input type="checkbox"/> 560 Civil Detainee - Conditions of Confinement		
			FEDERAL TAX SUITS	
			<input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant)	
			<input type="checkbox"/> 871 IRS—Third Party 26 USC 7609	
V. ORIGIN	(Place an "X" in One Box Only)			
<input checked="" type="checkbox"/> 1 Original Proceeding	<input type="checkbox"/> 2 Removed from State Court	<input type="checkbox"/> 3 Remanded from Appellate Court	<input type="checkbox"/> 4 Reinstated or Reopened	<input type="checkbox"/> 5 Transferred from Another District (specify) _____
<input type="checkbox"/> 6 Multidistrict Litigation				

Cite the U.S. Civil Statute under which you are filing (*Do not cite jurisdictional statutes unless diversity*):

15 U.S.C §1692 et seq (Fair Debt Collection Practices Act)

Brief description of cause:

Violation of the Fair Debt Collection Practices Act

**VI. CAUSE OF ACTION**

**VII. REQUESTED IN COMPLAINT:**  CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P. DEMAND \$ \_\_\_\_\_ CHECK YES only if demanded in complaint:  
JURY DEMAND:  Yes  No

**VIII. RELATED CASE(S) IF ANY**

(See instructions):

JUDGE \_\_\_\_\_

DOCKET NUMBER \_\_\_\_\_

S.T.

DATE

09/10/2015

FOR OFFICE USE ONLY

RECEIPT # \_\_\_\_\_ AMOUNT \_\_\_\_\_

APPLYING IFFP \_\_\_\_\_

JUDGE \_\_\_\_\_

MAG. JUDGE \_\_\_\_\_

SEP 17 2015

**JHS**  
FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar.

Address of Plaintiff: 1214 Pittkin Avenue, Brooklyn, NY 11233

Address of Defendant: 1643 N. Harrison Parkway, Building H, Suite 100, Sunrise, FL 33323

Place of Accident, Incident or Transaction: Chester County Pennsylvania  
(Use Reverse Side For Additional Space)

Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stock?

(Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a))

Yes  No

Does this case involve multidistrict litigation possibilities?

RELATED CASE, IF ANY:

Case Number: \_\_\_\_\_ Judge \_\_\_\_\_ Date Terminated: \_\_\_\_\_

Civil cases are deemed related when yes is answered to any of the following questions:

1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court?

Yes  No

2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court?

Yes  No

3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action in this court?

Yes  No

4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights case filed by the same individual?

Yes  No

**CIVIL: (Place ✓ in ONE CATEGORY ONLY)**

A. *Federal Question Cases:*

1.  Indemnity Contract, Marine Contract, and All Other Contracts
2.  FELA
3.  Jones Act-Personal Injury
4.  Antitrust
5.  Patent
6.  Labor-Management Relations
7.  Civil Rights
8.  Habeas Corpus
9.  Securities Act(s) Cases
10.  Social Security Review Cases

11.  All other Federal Question Cases

(Please specify) 15 U.S.C §1692 et seq.

B. *Diversity Jurisdiction Cases:*

1.  Insurance Contract and Other Contracts
2.  Airplane Personal Injury
3.  Assault, Defamation
4.  Marine Personal Injury
5.  Motor Vehicle Personal Injury
6.  Other Personal Injury (Please specify)
7.  Products Liability
8.  Products Liability — Asbestos
9.  All other Diversity Cases

(Please specify) \_\_\_\_\_

**ARBITRATION CERTIFICATION**

(Check Appropriate Category)

I, Matthew R. McGuigan, counsel of record do hereby certify:

Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs;

Relief other than monetary damages is sought.

DATE: 9/11/2015

Attorney-at-Law

209964

Attorney I.D.#

NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38.

I certify that, to my knowledge, the within case is not related to any case now pending or within one year previously terminated action in this court except as noted above.

DATE: 9/11/2015

Attorney-at-Law

209964

Attorney I.D.#

CIV. 609 (5/2012)

SEP 17 2015

**JHS**

**IN THE UNITED STATES DISTRICT COURT  
FOR THE EASTERN DISTRICT OF PENNSYLVANIA**

**CASE MANAGEMENT TRACK DESIGNATION FORM**

JOHN T. McGIVIGAN

CIVIL ACTION

v.  
Healthcare Revenue Recovery Group:  
LLC d/b/a ARS Account Resolution Services15 5190  
NO.

In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a Case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a Case Management Track Designation Form specifying the track to which that defendant believes the case should be assigned.

**SELECT ONE OF THE FOLLOWING CASE MANAGEMENT TRACKS:**

- (a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255. ( )
- (b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits. ( )
- (c) Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2. (X)
- (d) Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos. ( )
- (e) Special Management – Cases that do not fall into tracks (a) through (d) that are commonly referred to as complex and that need special or intense management by the court. (See reverse side of this form for a detailed explanation of special management cases.) ( )
- (f) Standard Management – Cases that do not fall into any one of the other tracks. ( )

9/11/2015  
Date  
(215) 620-5314

Matthew R. McGivigan  
Attorney-at-law  
(215) 475-4764

Plaintiff - John T. McGivigan  
Attorney for  
mmc916@yahoo.com

Telephone

FAX Number

E-Mail Address

(Civ. 660) 10/02

SEP 17 2015